



Service summary

Name of service	Rockingham General Hospital, Palliative Medicine Consultancy Service
Contact details	Hospital switchboard: (08) 9599 4000 For inpatient referrals please contact switchboard and ask for Palliative Care
Hours of service	Monday to Friday 8.00am – 4.00pm
After hours	No after hours service provided
Street address	Elanora Drive, Cooloongup WA 6168
Service type	<ul style="list-style-type: none">■ Consultation – Hospital■ Outpatient Clinic
Service profile	Consultancy service and outpatient clinic within general public hospital. Specialist medical and nursing advice based on the unique needs of the patients, carer and family when facing a life-limiting prognosis including: <ul style="list-style-type: none">■ symptom assessment and management■ coordinating care from hospital to community■ addressing emotional and social concerns■ providing quality care for patients approaching the end of life■ assistance with clinical decision making.
Allied Health Services	Access to generalist allied health professionals, including: <ul style="list-style-type: none">■ Chaplain■ Dietitian■ Occupational Therapist■ Pharmacist■ Physiotherapist■ Psychologist■ Social Worker■ Speech Therapist■ Welfare Officer
Admission criteria	Progressive life limiting disease (malignant and nonmalignant) requiring specialist consultation
Referral process	Inpatient referrals – contact switchboard and ask for Palliative Care to discuss referral. Then complete e-referral. Must have support of the primary medical team. Outpatient referrals from external sources (e.g. GPs) – fax referral letter to RGH central receipting on 9599 4659 (phone: 9599 4750 or 4892). All referrals are now e-referral.
Palliative care discharge criteria	Based on the discretion of consultants in discussion with the primary team
Outpatient clinic	Symptom Assessment Clinic (2 clinics per week)
Niche services	An easy-to-access specialist clinic close to home