



## Service summary

Name of service	WA Paediatric Palliative Care Service (WAPPCS)
Contact details	Office Phone: (08) 6456 0341 Mobile: 0429 687 698 Email: <a href="mailto:pch.palliativecare@health.wa.gov.au">pch.palliativecare@health.wa.gov.au</a> Hospital switchboard: (08) 6456 2222
Hours of service	Monday to Friday 8.30am – 5.00pm.
After-hours service	Professionals Advice Line (PAL) is available. This is an after hours call service for healthcare professionals only. Phone: 6456 2222 (PCH switchboard) and ask for the WA Palliative Care Advice Line.
Street address	15 Hospital Avenue, Nedlands WA 6009
Website address	<a href="https://pch.health.wa.gov.au/Our-services/Palliative-Care">https://pch.health.wa.gov.au/Our-services/Palliative-Care</a>
Service type	<ul style="list-style-type: none"><li>■ Inpatient</li><li>■ Outpatient</li><li>■ Community</li><li>■ Consultation – Statewide hospital and community service in metropolitan, regional and rural areas.</li></ul>
Service profile	<p>Statewide service hosted by the Perth Children's Hospital (paediatric public hospital) providing clinical and consultative services for children with life-limiting conditions.</p> <p>The core team consists of specialist palliative care medical and nursing staff, and social work staff with administrative support.</p> <p>Multidisciplinary care based on the unique needs of the patients, carer and family when facing a life-limiting prognosis including:</p> <ul style="list-style-type: none"><li>■ symptom management</li><li>■ addressing emotional and social concerns</li><li>■ assisting with clinical decision making and advance care plans</li><li>■ assisting primary medical teams with care coordination</li><li>■ aiding access to equipment and resources</li><li>■ providing quality care for those approaching the end of life</li><li>■ aiming to support choice of place of care at end of life</li><li>■ transitioning to adult health services</li><li>■ bereavement support.</li></ul> <p>Care is provided through shared care between primary care, specialist and community services.</p>



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<b>Allied health services</b>	<ul style="list-style-type: none"><li>■ Social work (specialised).</li></ul> Access to allied health professionals, including: <ul style="list-style-type: none"><li>■ Chaplain</li><li>■ Dietician</li><li>■ Occupational Therapist</li><li>■ Physiotherapist</li><li>■ Psychologist</li><li>■ Speech Therapist</li><li>■ Welfare Officer.</li></ul>
<b>Admission criteria</b>	Children 0 – 16 years (including neonates), living in WA with a life-limiting condition.
<b>Referral process</b>	<ul style="list-style-type: none"><li>■ Inpatient referrals – Contact team by mobile: 0429 687 698 then complete the paediatric eReferral form available at <a href="http://www.health.wa.gov.au/Referral-form-templates">www.health.wa.gov.au/Referral-form-templates</a></li><li>■ Outpatient referrals – contact team by phone, then complete eReferral.</li><li>■ Regional and maternity hospitals – contact team by mobile: 0429 687 698 then complete eReferral.</li><li>■ Referrals can come from community. Phone and discuss with the team.</li></ul>
<b>Palliative care discharge criteria</b>	<ul style="list-style-type: none"><li>■ Discharged from service on discussion with the primary carers and treating team.</li><li>■ Over 16 years of age – commence transition process to adult health services.</li></ul>
<b>Niche services</b>	<ul style="list-style-type: none"><li>■ The only specialist paediatric palliative care service for Western Australia.</li><li>■ Provide advice, education, support and consultation to palliative care services caring for children.</li><li>■ Close liaison with education, Child Protection and Family Support, and disability services in the community.</li><li>■ Keeping Kids in No Distress (KIND) service – assists children to cope with trauma, anxiety and distress caused by illness or hospitalisation.</li><li>■ Music therapy program.</li><li>■ Clinical ethics service.</li></ul>